

# A quick introduction to **NHBC Buildmark**

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## **What is Buildmark?**

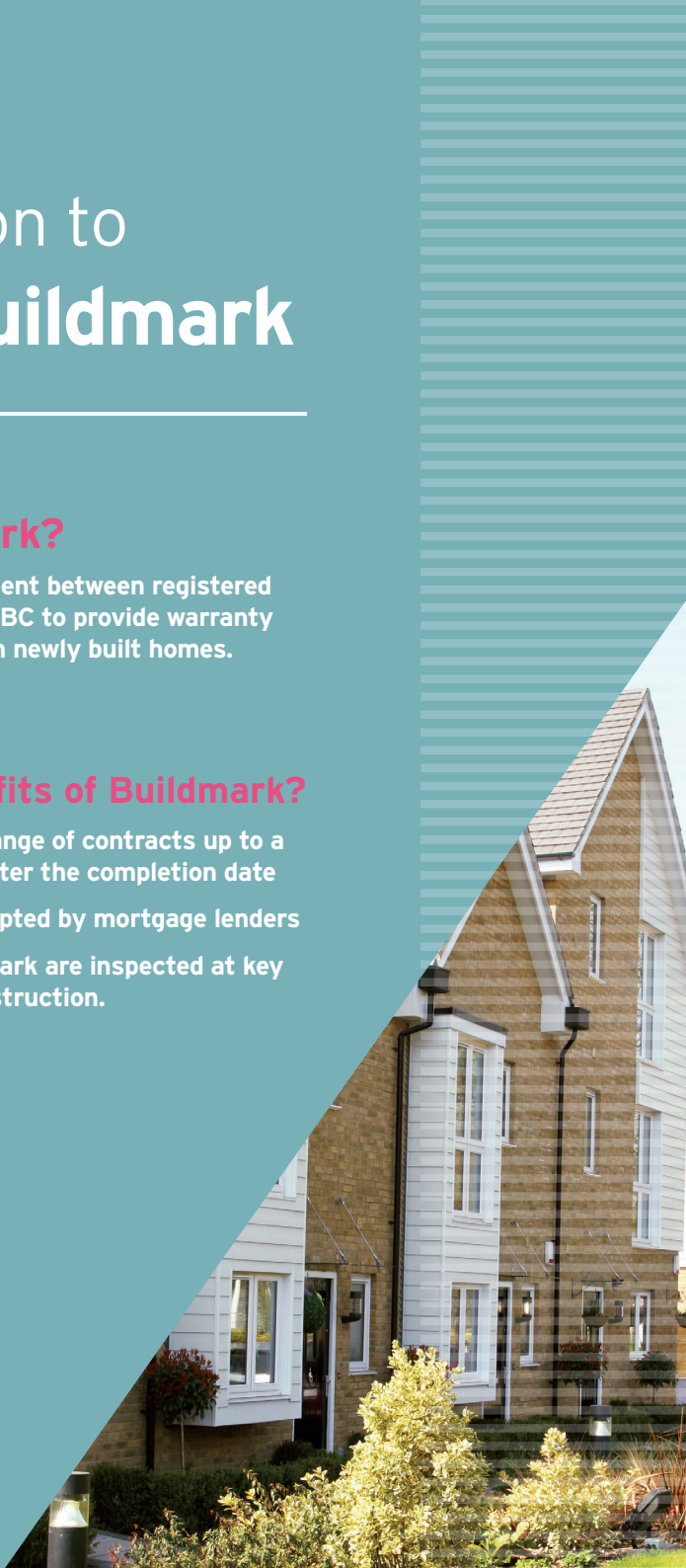
Buildmark is a joint agreement between registered builders/developers and NHBC to provide warranty and insurance protection on newly built homes.

## **What are the benefits of Buildmark?**

- Cover starts from exchange of contracts up to a maximum of 10 years after the completion date
- It's recognised and accepted by mortgage lenders
- New homes with Buildmark are inspected at key stages during their construction.



Raising Standards. Protecting Homeowners





## Why do builders choose NHBC?

We have unrivalled technical expertise gained from over 80 years experience of inspecting new homes.

## What you can expect

Buying a home is generally the largest investment people make and Buildmark provides warranty and insurance protection to newly built or converted homes. The following cover is provided, subject to financial limits:

- Insurance protection if your deposit is lost as a result of your builder becoming insolvent, leaving you unable to complete the purchase of your home
- Two-year post-completion builder warranty, supported by an NHBC dispute resolution service and guarantee
- Following this, NHBC provide an eight-year insurance policy (years 3-10), for damage to your home resulting from failure to build certain parts to the NHBC Requirements.

Like any insurance policy, there are exclusions, including:

- Storms, fire or flood (separate home insurance should be purchased to cover these events)
- Wear and tear, neglect and failure to do proper maintenance
- Changes in colour, texture or staining of external finishes
- Any additional work done to the property after the completion date that is not as a result of the responsibilities of the builder or NHBC under Buildmark.

**NOTE:** Check the policy documents for specific details about the cover, conditions and exclusions that apply.

Visit [www.nhbc.co.uk](http://www.nhbc.co.uk)  
or call **0344 633 1000**  
and ask for 'Customer Services'.

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