



# The future is flexible...

Serviced Offices

Virtual Office

Call Answering

Business Landline Numbers

Contact Centre & Help Desk

Focus Suites

Meeting Rooms

[titanic-suites.com](http://titanic-suites.com)



# Welcome to Titanic Suites Belfast



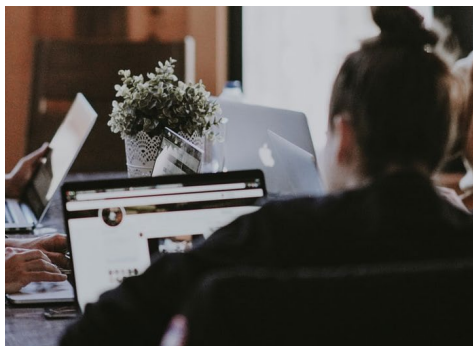
Renowned for our fantastic service and flexibility, we pride ourselves on building long term relationships with all of our clients, giving them the support to grow their business and reputation.

A former Linen Warehouse dating back to 1903, this historic red brick building is situated in the business district of Adelaide Street directly behind City Hall, ideally located in the heart of Belfast and close to all main transport routes, shops and restaurants.

Our flexible spaces and adaptable staff allow you to make the most of your time and resources. We offer serviced offices and meeting rooms, market research viewing suites, in-house call answering and virtual office services.

# Business with benefits

Our professional team of experienced staff make life easier for you and give your business the flexibility it needs, to thrive in our City Centre location.

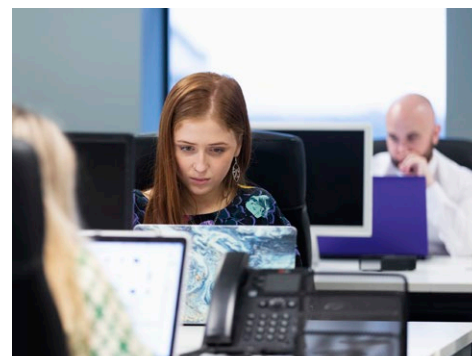


## Flexibility

Whether you're looking for an office for a day, week, month or for the long term, our unique serviced office structure allows your company to expand or contract within Titanic Suites with a duration to suit you.

## Dedicated Staff

Our experienced team of local staff will be able to assist in many ways to make running your company easier. Building long term relationships, Titanic Suites is the perfect partner for your business.



## Networking

Not only will you be able to network in our modern break out areas, but Titanic Suites offer a number of networking opportunities throughout the year allowing you to grow your network with relative ease.

## Partner Perks

As a unique business centre in the heart of Belfast City we have secured a number of preferential rates with leading accommodation partners, restaurants and car parks for the use of all of our clients.







## Flexible Office Spaces

Our workspaces are flexible and scalable, so we can give you a space and service that allows you to thrive and grow your business.

We provide flexible and serviced office space in the heart of Belfast City Centre. Serviced offices provide the easier option to help your business run as effectively as possible. We have various sizes available on flexible terms.

With a varied range of office space available, we can offer you the flexible environment needed to grow your business. We offer many offices from 1-2 person to large open plan office space.

Our in-house team go above and beyond the call of duty to make sure everything flows seamlessly, which is priceless when trying to run a business.

Titanic Suites offer modern, small to large offices based in Adelaide Street, Belfast City Centre. Our offices are flexible and scalable. You can allow your office to grow as your business grows. Based in the Linen Quarter, surrounded by excellent business culture, restaurants, and shops. Titanic Suites is the perfect location for your office.

### Book a tour

If you are interested in viewing what we have to offer, please book a tour. You can choose a date and time which suits you.

028 9033 9999 / [gstrain@titanic-suites.com](mailto:gstrain@titanic-suites.com)



### Features & Benefits

- Call handling
- Mail handling
- In house meeting rooms
- Office chairs, desks and phones
- Tea and coffee
- Utilities included
- In house cleaners
- On-site showers
- Kitchen facilities on each floor
- Cold, filtered drinking water available on each floor
- 24 Hour access to the building
- CCTV & full security system
- Nespresso Coffee machines in all kitchens & meeting rooms
- Fully manned reception Monday-Friday 8.30am to 5.30pm
- Fully DDA Compliant
- Hybrid VOIP telephone system
- High Speed Leased line broadband







## Virtual Office

Our virtual office package gives your business a Belfast City Centre address, ensuring you make a good impression to potential customers.

A virtual office is a service that enables your business to have a prestigious registered city centre address but with the freedom to work where and when you need to.

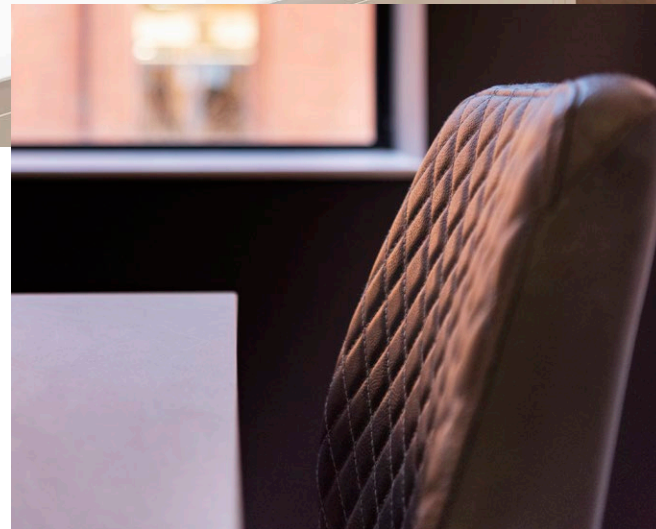
Utilising our virtual services gives your business the presence and functionality it needs with an address nestled amongst some of Northern Ireland's leading businesses. Providing your business the substance and impression that prospective clients always look for.

Our virtual services can be combined with our locally based, professional call handling team and use of meeting spaces for a fuller more rounded solution for your business.

### Make an enquiry

Find out more about our Virtual Office Service. You can also book a tour to view our facilities where your business will be registered.

028 9033 9999 / [gstrain@titanic-suites.com](mailto:gstrain@titanic-suites.com)



### Features & Benefits

- Belfast City Centre registered address
- Mail handling
- No expensive overheads
- Meeting room space in Titanic Suites
- Excellent location for Google search
- Packages starting from £20 a month
- Professional staff to aid your business
- Networking opportunities
- Access to the building 8.30am-5.30pm - Monday-Friday
- Confidentiality



## Call Answering

Our call answering & calendar management service allows you to focus on your business. So you can spend less time managing calls and calendars and less money on staff.

Call answering is a bespoke service in which we follow your specific requirements. You can build a package which suits your business needs. Whether that is all your calls or just overflow calls from your own reception. Our Belfast based team follow your instructions on how you would like your calls handled whether that is by taking a message or having your calls transferred through to you.

How much business does your company lose each year by missing calls? According to a BT survey, 85% Of callers will not call back if their call is not answered first time. Our call management service can ensure you are not losing out on any business.

Our team are dedicated and committed to every one of our clients and become an extension of your team.

### Make an enquiry

Find out more about our Call Answering. You can also book a tour to view our facilities where your business will be registered.

028 9033 9999 / [gstrain@titanic-suites.com](mailto:gstrain@titanic-suites.com)



### Features & Benefits

- Calls answered in your business name
- All calls answered by local staff
- Calls answered 8.30am-5.30pm - Monday-Friday
- Out of hours and weekends available
- Setup is quick and easy
- Fraction of the cost of a receptionist
- Cost saving during quiet periods
- Exceptional customer service
- Can cut out sales calls
- Get back to your customers in your own time
- Option to have your calls transferred or our team to take a message
- Confidentiality





## Business Landline Numbers

Now more than ever, it is important for business owners to have not only an established address but there is a growing number of new and established businesses acquiring landline numbers. Prospective clients tend to associate landline numbers as a safe and reliable contact method but also indicates an established brand.

Our investment into a new state-of-the-art phone system, offers you the business owner, and your staff greater freedom to pick up calls on the go, whilst maintaining privacy. Gone are the days of giving out your personal mobile number and receiving calls at the weekend.

Through our Business Landline Numbers, you can offer your customers better service and maintain better internal systems for your business. Our affordable pricing models start from just £7.50 per month.

Business landline numbers can be forwarded to your mobile, offering you the freedom to pick up calls when you are on the go, growing your business.

### Make an enquiry

Find out more about our Business Landline Numbers. You can also book a tour to view our facilities where your business will be registered.

028 9033 9999 / [gstrain@titanic-suites.com](mailto:gstrain@titanic-suites.com)



### Features

- Business landline number forwarded to mobile
- Non UK Number
- Voicemail to email
- Auto Attendant
- Ring back music for advertising
- Sub menus
- On the go app
- Lunch & holidays covered by our reception
- Outbound calls made from your business landline







## Contact Centre & Help Desk

In an ever changing, fast paced business environment, it has become increasingly important to 'work smarter'. We allow your business to be more streamlined, more efficient and 'smarter' through our state of the art Contact Centre and Help Desk. At Titanic Suites, we can build, manage and analyse these smart contact solutions, these are transferable across a range of sectors from healthcare and Government bodies to IT and professional services.

With a service as complex as this, we often get asked, "Where do I even start?" Our trained team handles the set up, management and day to day recordings of calls and data - so you don't have to.

We remove the barriers and allow your business to be fast and efficient in responding to your customer queries and service calls all whilst producing a streamlined, calm environment over the phone for your customers.

Assisted with the latest technology and staff training we ensure no customer or call is missed, creating great reviews for your business and an even better customer journey for those on the phone.

Allow us to handle your Calls and Help Desk needs, free up your staff and create a smooth customer journey for each and every call.

### Make an enquiry

Find out more about our Contact Centre and Help Desk service. You can also book a tour to view our facilities where your business will be registered.

028 9033 9999 / [gstrain@titanic-suites.com](mailto:gstrain@titanic-suites.com)



### Features

- Inbound call handling
- Outbound calling for marketing solutions
- Available 7 days a week
- Customer engagement
- Surveys and customer service feedback
- Large scale corporate call answering
- Work requests logged
- Cost saving during quiet times
- Call recording
- Confidentiality





## Focus Suites

Maximise your market research with our fully equipped focus suites - Northern Ireland's only independent viewing facility.

Our advanced Market Research Viewing Facilities are ideal for Focus Groups, user testing and in-depth interviews. Our spacious high-quality studio comprises of a viewing room, a soundproof one-way mirror, and a large respondent room. We offer USB Recording and Livestreaming in Full HD, Wireless Internet with additional technical Support and staff to provide full catering services.

Our focus suites are furnished to a high standard with bright and comfortable surroundings to ensure both clients and respondents are happy in this environment, resulting in the best possible outcome for your market research project.

### Book a tour

If you are interested in viewing what we have to offer, please book a tour. You can choose a date and time which suits you.

028 9033 9999 / [gstrain@titanic-suites.com](mailto:gstrain@titanic-suites.com)



### Features & Benefits

- Respondents designated waiting area
- Reception team available to greet respondents
- After hours sessions available
- Fully interactive 65 inch touchscreen
- Full HD livestreaming options (Zoom, MS Teams, Skype, Lift)
- Recording of audio and video option
- Respondents interview room- bright, clean, and comfortable with projection and audio playback equipment
- High speed wireless internet
- Client viewing room - for up to 8 clients with soundproof one-way mirror glass and optional blind
- A selection of food and drinks available for respondents and clients (optional)
- Full HD USB recording of the respondent's room (optional)
- Discount restaurants, accommodation, and hospitality rates available
- Only independent viewing facility in Northern Ireland



## Meeting Rooms

Our meeting rooms offer full furnished and connected space for everything from board meetings to one-to-one meetings. Our staff will look after the set up and manage your event.

We have meeting rooms available for your needs which you can book our room at any time online or by calling our team.

Our range of meeting rooms are catered for with you in mind. Whether it is simple one-to-one meetings with prospective job applicants or a management level meeting with boardroom style layout, our facilities are versatile to suit your needs.

We have packages or hourly rates on our meeting rooms. You can also use our online booking system to book your meeting even when our offices are closed. Our experienced events team will manage your meeting and event with the utmost attention to detail ensuring everything goes to plan.

### Book a tour

If you are interested in viewing what we have to offer, please book a tour. You can choose a date and time which suits you.

028 9033 9999 / [gstrain@titanic-suites.com](mailto:gstrain@titanic-suites.com)



### Features & Benefits

- Boardroom
- Iiyama 65" touch screen in the Boardroom/ Training room
- Small meeting room (Zoom, Lyft, Skype, MS Teams, Google Meeting, 8x8)
- Training room
- Focus Suite
- High speed Wi-Fi included
- Tea/Coffee/Food/Catering available upon request
- Free Nespresso coffee
- Event Team Support
- USB Recording
- Live streaming facilities







Serviced Offices  
Virtual Office  
Call Answering  
Business Landline Numbers  
Contact Centre & Help Desk  
Focus Suites  
Meeting Rooms

55-59 Adelaide Street,  
Belfast, BT2 8FE  
T: 028 9033 9999  
E: [info@titanic-suites.com](mailto:info@titanic-suites.com)

[titanic-suites.com](http://titanic-suites.com)